

# PRELIMINARY AGENDA

## TUESDAY, OCTOBER 24, 2017

6:30 am – 9:00 am

**FREE FULL COOK TO ORDER BREAKFAST PROVIDED BY HOTEL FOR ALL HOTEL GUESTS!**

8:00 am

Registration Check-In

8:30 – 9:00 am

**Opening General Session**  
Welcome: Carol Branham, MONAHRO President  
Color Guard Presentation:  
Pledge of Allegiance  
Conference Overview: Mike Pipkin, Hannibal Housing Authority

9:00 am

**BUSINESS PARTNERS SETUP**

9:00 – 10 am

Maintenance for Managers –  
Chadwell University

REAC - Richman Inspection

Electricity (FULL DAY)- Billy Koons,  
QMI Consulting

10:00 – 10:30 am

**BREAK W/BUSINESS PARTNERS**

10:30 – 12:00 pm

Maintenance for Managers –  
Chadwell University, Continued

REAC - Richman Inspection

Electricity (FULL DAY)- Billy Koons,  
QMI Consulting

12:00 – 1:30 pm

**LUNCH W/ AWARDS, BUSINESS PARTNERS RECOGNITION**

1:30 – 3:00 pm

Maintenance for Managers –  
Chadwell University (Repeat)

Door Gasket Repair

Electricity (FULL DAY)- Billy Koons,  
QMI Consulting

3:00 – 3:30 pm

**BREAK W/BUSINESS PARTNERS**

3:30 – 5:00 pm

Maintenance for Managers –  
Chadwell University, Continued

Window Repair/Rescreening

Electricity (FULL DAY)- Billy Koons,  
QMI Consulting

5 - 6 pm

**Maintenance Olympics Games**

6 - 10 PM

**Hospitality**

## WEDNESDAY, OCTOBER 25, 2017

6:30 am – 9:00 am

**FREE FULL COOK TO ORDER BREAKFAST PROVIDED BY HOTEL FOR ALL HOTEL GUESTS!**

8:00 am

Registration Check-In

**BREAKOUT SESSIONS**

8:30 – 10:00 am

Habitat For Humanity ( Offsite)

Insurance Institute for Business,  
Home and Safety (IBHS)

608 HVAC - Billy Koons, QMI  
Consulting

10:00 – 10:30 am

**BREAK W/BUSINESS PARTNERS**

10:30 am – 12 pm

Habitat For Humanity ( Offsite)

Bed Bugs

608 HVAC - Billy Koons, QMI  
Consulting

12:00 – 1:30 pm

**LUNCH On Your Own**

1:30 – 3:00 pm

Hands on Appliance Repair -  
Chadwell University

Hands On: Vacuuming Down AC  
Unit

608 HVAC - Billy Koons, QMI  
Consulting

3 – 3:30 pm

**FINAL BREAK W/BUSINESS PARTNERS**

3:30 – 5:00 pm

Hands on Appliance Repair –  
Continued - Chadwell University

Data Sheet - MEM

608 HVAC - Billy Koons, QMI  
Consulting

5:30 – 10:00 pm

**Maintenance Texas Hold'em & Hospitality**

## THURSDAY, OCTOBER 26, 2017

6:30 am – 9:00 am

**FREE FULL COOK TO ORDER BREAKFAST PROVIDED BY HOTEL FOR ALL HOTEL GUESTS!**

8:30 – 10:00 am

Plumbing

Safety Awareness - Chadwell  
University

Biohazard - Don McNulty  
Director of Biohazard,  
ServiceMaster DSI

10:00 – 10:15 am

**REFRESHMENT BREAK**

10:15 – 11:45 am

Plumbing

Safety Awareness - Chadwell  
University

Mold - Don McNulty  
Director of Biohazard,  
ServiceMaster DSI

11:45 am

**CONFERENCE CONCLUDES**



# MAINTENANCE CONFERENCE

OCTOBER 24-26, 2017 SPRINGFIELD, MO

## REGISTRATION FORM

Conference Registration

Member Agency

Non-Member

\$175.00

\$200.00

*Please note below which class you plan on attending. If you choose not to attend any of these classes below please leave blank.*

Hands On HVAC Certification (10/25/2107)

\$ 60.00

Hands On Electrical (10/24/2107)

**THIS IS MY FIRST MISSOURI NAHRO CONFERENCE**

Name: \_\_\_\_\_ Title/Position: \_\_\_\_\_

Agency: \_\_\_\_\_

Address: \_\_\_\_\_

City, State Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_

**Payment Method:** Make Checks Payable to Missouri NAHRO, A 5% Credit Card Processing Fee will be charged for each registration

Check # \_\_\_\_\_ Amount \$ \_\_\_\_\_ Credit Card # \_\_\_\_\_

Credit Card Exp. Date: \_\_\_\_\_ CID Code \_\_\_\_\_

Name as it appears on Credit Card: \_\_\_\_\_

Billing Address of Credit Card: \_\_\_\_\_

City/St/Zip: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Phone #: \_\_\_\_\_

**Cancellation Policy:** A written request for a full refund **MUST** be submitted to the **MONAHRO** Service Office no later than three (3) days prior to the meeting. All requests received after that date will be assessed a \$25.00 fee. All requests for refunds after the meeting must be submitted within two (2) weeks of the meeting. (Form on website)

HOTEL INFORMATION:

### University Plaza Hotel

333 S John Q. Hammons Parkway  
Springfield, Missouri 65806  
Phone: 1-417-864-7333  
Room Rate \$114/Cutoff- 9/29/2017

### Please remit form and payment to:

Missouri NAHRO  
12246 FM 1769  
Graham, TX 76450  
Or fax to 1.866.234.4018

For more information: 940-521-9982, [www.monahro.com](http://www.monahro.com),  
or [www.monahroso@brazosnet.com](mailto:www.monahroso@brazosnet.com)